

FRIENDS AND FAMILY DATA SUBMISSION GILLMOSS MEDICAL CENTRE

Response Category: February 2020

Extremely likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't know	Total
36	18	2	6	8	1	71

Collection Method

Handwritten	Telephone Call	Tablet/kiosk	SMS/Text Message	Smartphone app or online	Other
71					

SUMMARY OF COMMENTS	
NO COMMENTS MADE	11
Good Surgery	5
Always been registered here	8
Always able to get an appointment	6
Friendly helpful staff	13
Caring Doctors	11
Children are always fitted in and seen	2
3 GPs and you can't get an appointment -rubbish	3
Had a few issues with the practice	1
Difficult to get appointments especially if you work	14
Practice is going downhill	1
Out of hours appointment and location – disappointing	1
Depends on who you see, Dr Mo is very good	1
Can't get through on the phone	2